

# **Student Feedback Analysis Report**

## **R.G.Baruah College College**

### **Academic Year: 2023-24**

## **Introduction**

The purpose of this report is to analyze student feedback for the academic year 2023-24. The feedback was collected from students across various departments through surveys covering aspects such as faculty performance, infrastructure, curriculum, and overall satisfaction. This analysis will help in improving academic and administrative processes.

## **Data Collection Methodology**

- **Survey Method:** Online
- **Respondents:** 551 students
- **Categories:** Administration, Facilities, Curriculum, Extra-Curricular Activities

## **Analysis**

### **Administration**

- **Admission Process:**
  - Majority of students are satisfied with the admission process.
  - Complaints regarding payment gateway issues persist, particularly concerning receipt generation.
- **Updating of Notices and Information by the Administration:**
  - 68% of students rated this as Good to Very Good.
  - Some students suggested faster updates on the college portal.
- **Principal and Vice Principal's Responses to Student-Related Matters:**
  - 69% of students are satisfied with their responsiveness.
  - Some students reported unprofessional behavior from certain faculty members.
- **Office Administration Response:**
  - 64% of students rated it Good to Very Good.
  - A section of students mentioned that the response time needs improvement.

### **Facilities**

- **Internet:**
  - Majority of students are dissatisfied with internet facilities.
  - Free Wi-Fi within the campus was highly requested.
- **College Website:**
  - 60% of students find navigation difficult.
  - Payment failures remain a significant issue.

- **Sports:**
  - 50% of students criticized the current facilities.
  - Suggestions include maintaining fields for better accessibility.
- **Canteen:**
  - 61% of students rated it Average or Below.
  - Demand for better hygiene and variety in food options.
- **Students' Common Room & Hygiene:**
  - Majority criticized unhygienic restrooms.
  - Maintenance and cleanliness improvements needed.
- **Drinking Water:**
  - 70% of students are satisfied, but more water coolers are requested.
- **Library Services:**
  - 72% of students are satisfied.

## Curriculum

- **Usefulness of CBCS Interdisciplinary Approach:**
  - 68% students found it useful.
- **Syllabus Difficulty:**
  - 62% did not find it difficult, but some suggested a balanced approach.
- **Course Content Modification:**
  - 43% of students believe modifications are necessary.
- **Time Allocation for Semester Completion:**
  - 37% of students believe time allocation is insufficient.
- **Course Structure for Career Readiness:**
  - 70% students believe it is helpful for future establishment.
- **Practical Tools & Equipment Satisfaction:**
  - 40% of students believe improvements are needed.
- **Need for Projects & Field Surveys:**
  - 79% of students find these essential.
- **Gender Sensitivity in Curriculum:**
  - 43% of students believe it is gender-sensitive.

## Extra-Curricular Activities

- **Cultural Exposure:**
  - 49% rated it as Good or Very Good.
  - Students suggested the inclusion of a dedicated Sports Week.
- **Debates, Quizzes, and Literary Activities:**
  - 60% of students suggested organizing more debates, seminars, and workshops for career readiness.

## Key Recommendations

- Provide free Wi-Fi on campus.
- Improve **restroom hygiene** and facilities.

- Upgrade the **college website**, particularly for payment processing.
- Increase **extra-curricular activities**, including more debates, seminars, and job-prep workshops.
- Improve **computer lab maintenance** for better functionality.
- Upgrade **canteen services** for improved hygiene and food quality.
- Enhance **infrastructure** with more classroom benches, fans, and regular cleaning.
- Install **CCTV cameras** in key areas for security.
- Improve **cleanliness and maintenance** of the college field.

## Conclusion

The overall student feedback indicates moderate to high satisfaction in most areas. Faculty and library services received positive reviews, while facilities such as internet, hygiene, and sports infrastructure required improvements. Based on the feedback, several corrective actions were taken to enhance the overall student experience. Continuous monitoring and further improvements will be undertaken in the coming academic years.

**Prepared by:** Internal Quality Assurance Cell (IQAC)