STUDENT FEEDBACK REPORT 2021-2022

Introduction

This report is focused on the feedback received from the students of R.G. Baruah College. It is produced by the Internal Quality Assurance Cell (IQAC) who has continuously been working on quality improvement and betterment of student learning experiences.

In order to examine the lag areas of the college and the scope for further improvement, an online feedback form was created. Further, the data was collected from the college portal and was analyzed using various statistical tools like percentages, Pie charts etc. The following data collected is specifically for the academic year 2021-2022.

The observations and findings of this report is divided into 4 sections as given below, followed by the recommendations and suggestions.

Section 1: Administration

Section 2: Facilities

Section 3: Curriculum

Section 4: Extra-curricular activities

Observations and Findings

Section 1: Administration

A total of 243 samples were collected and here are the insights gathered from the data:

i.)   Admission process of the college

ADMISSION PROCESS OF THE COLLEGE

Below Average 4%
Poor 5%
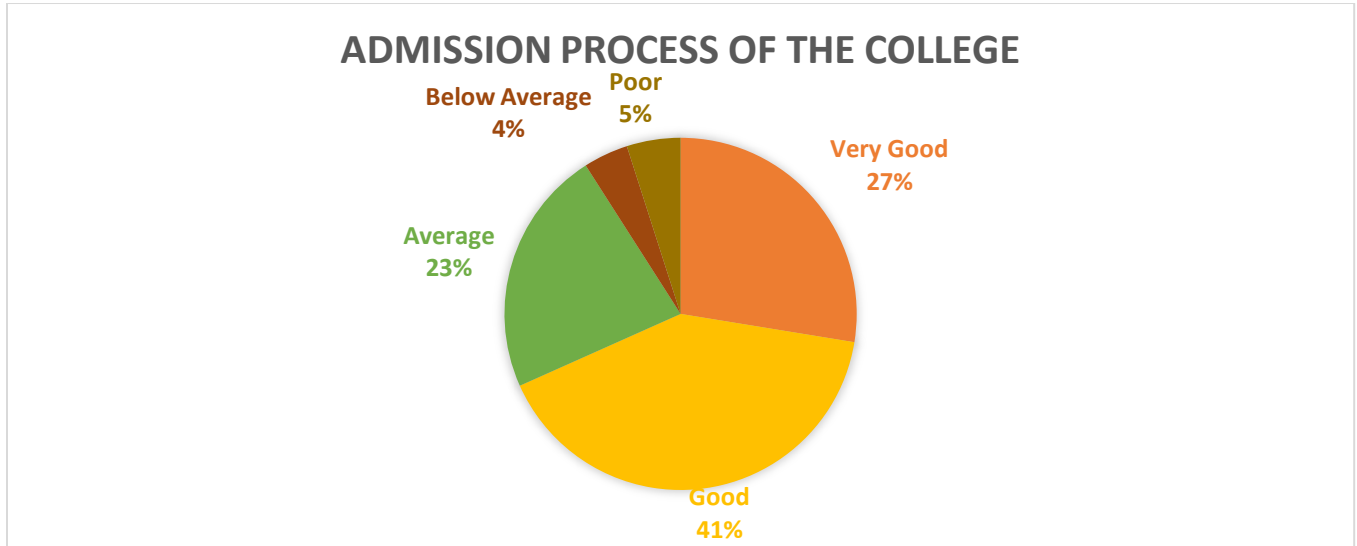Very Good 27%
Average 23%
Good 41%

Fig 1.1

Fig 1.1 shows that majority of the students are satisfied with the current admission process of the college. However, there were complaints regarding the payment gateway of the college website where the receipt generation after the payment has been a major obstacle for the students.

ii.)   Updating of Notices and Information by the Administration

UPDATING OF NOTICES AND INFORMATION BY THE ADMINISTRATION

Below Average 8%
Poor 6%
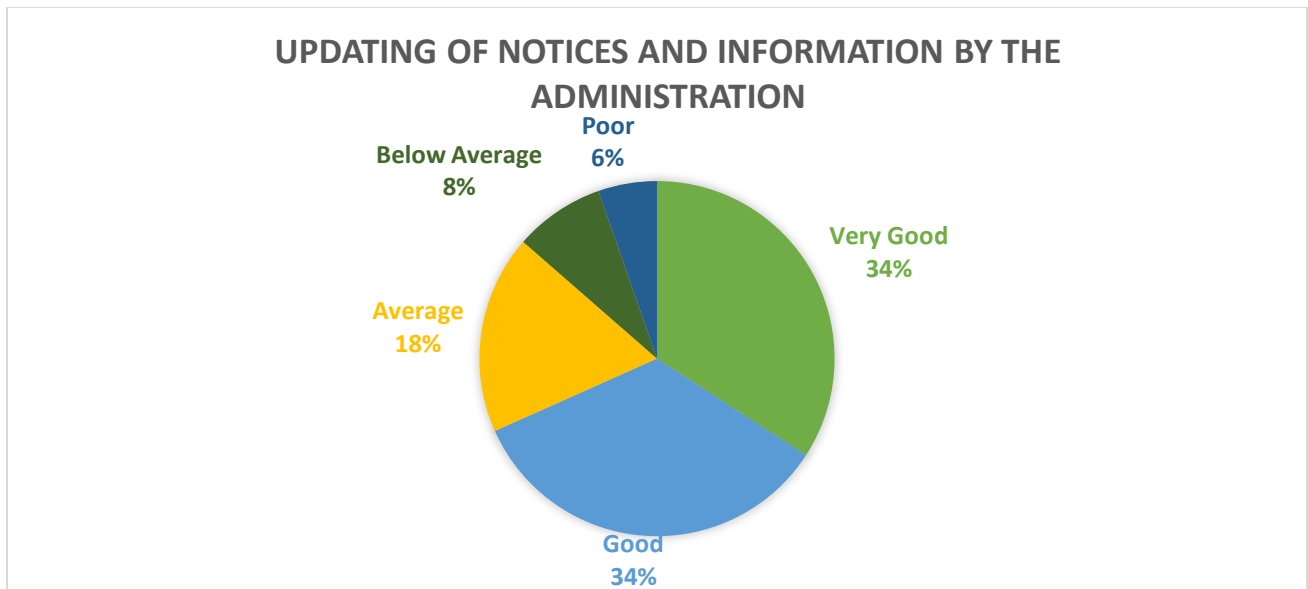Very Good 34%
Average 18%
Good 34%

Fig 1.2

Fig 1.2 shows that majority of the students are satisfied with the updating of notices and information on time.

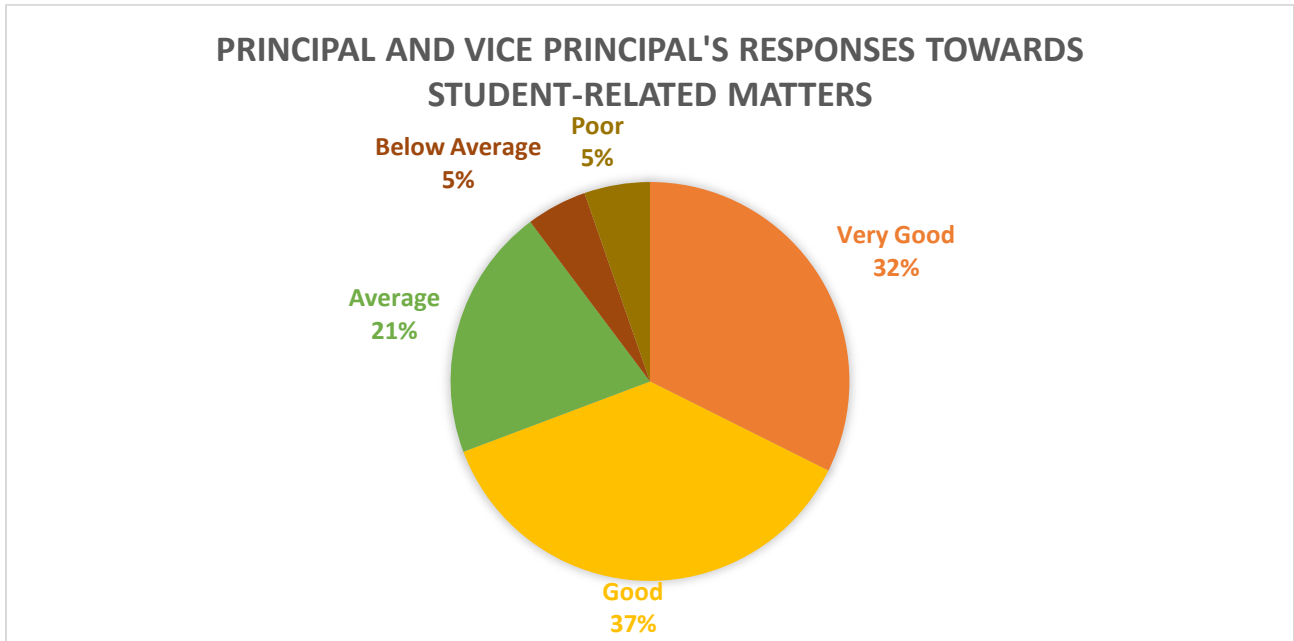iii.)   Principal and Vice Principal's responses towards student-related matters

PRINCIPAL AND VICE PRINCIPAL'S RESPONSES TOWARDS STUDENT-RELATED MATTERS

Poor 5%
Below Average 5%
Very Good 32%
Average 21%
Good 37%

Fig 1.3

Students are mostly happy and satisfied with the Principal and Vice Principal's responses regarding student related matters. However, there have been a very few complaints about unprofessionalism from certain teacher's behavior.

iv.)   Response of Office Administration towards student's needs

RESPONSE OF OFFICE ADMINISTARTION TOWARDS STUDENT'S NEEDS

Poor 7%
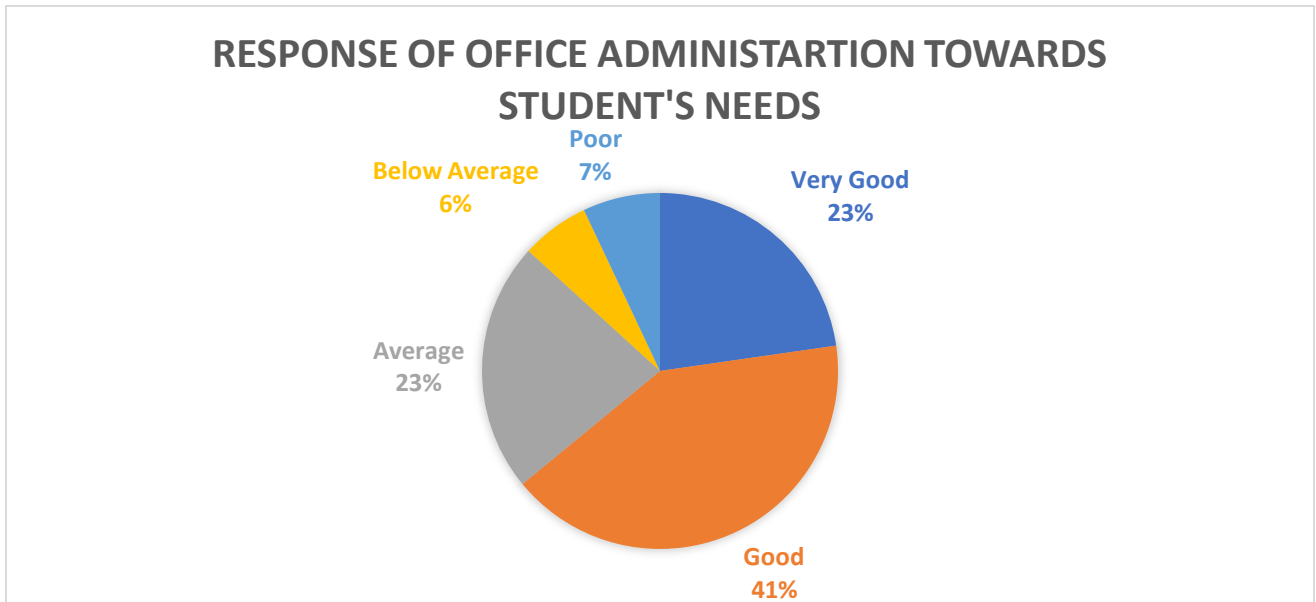Below Average 6%
Very Good 23%
Average 23%
Good 41%

Fig 1.4

Fig 1.4 depicts that the majority of the students are satisfied with the response of office administration towards student's needs. Few of the students have criticized about the administration being slow.

Section 2: Facilities

A total of 186 feedback forms were collected and the information gathered from the data are given below:
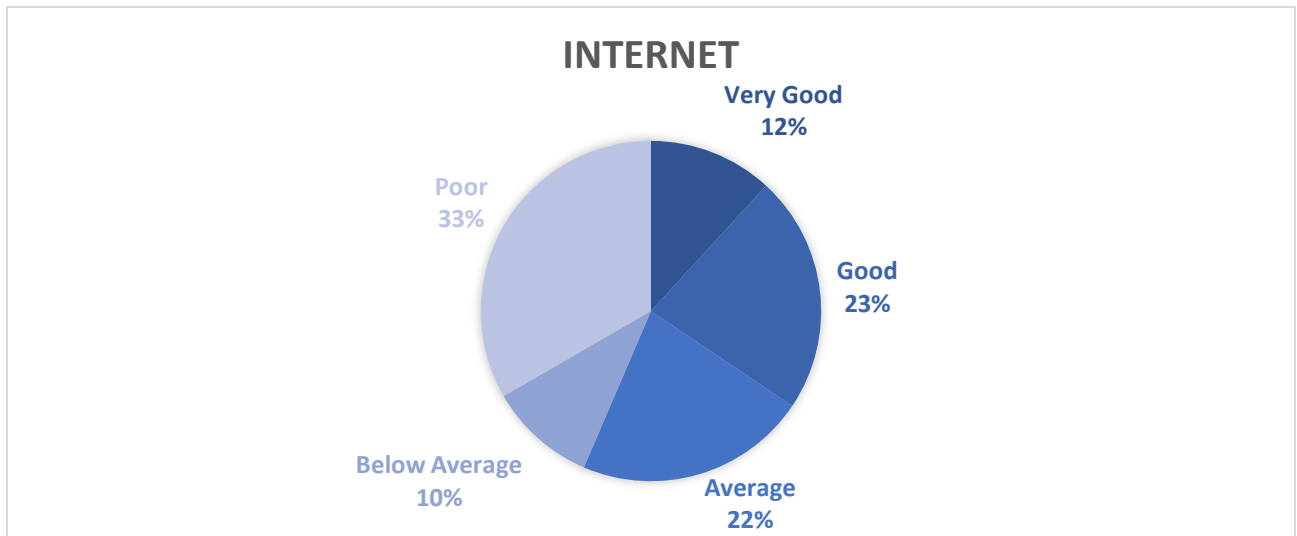
    i.)   Internet

Fig 2.1

Majority of the students are dissatisfied with the internet facility and have asked for free Wi-Fi inside the college campus.

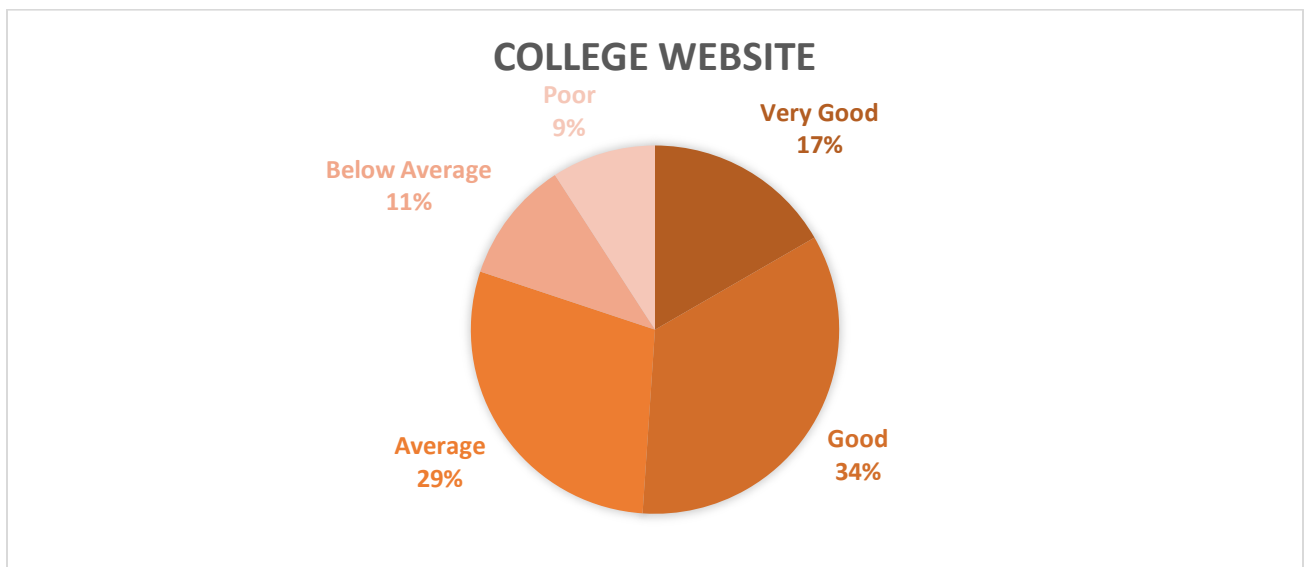   ii.)   College Website

Fig 2.2

Students have been finding it difficult to navigate through the college website. There have been complaints about it being slow. Also, there have been major complaints about the payment failure for the payments being made through the website.
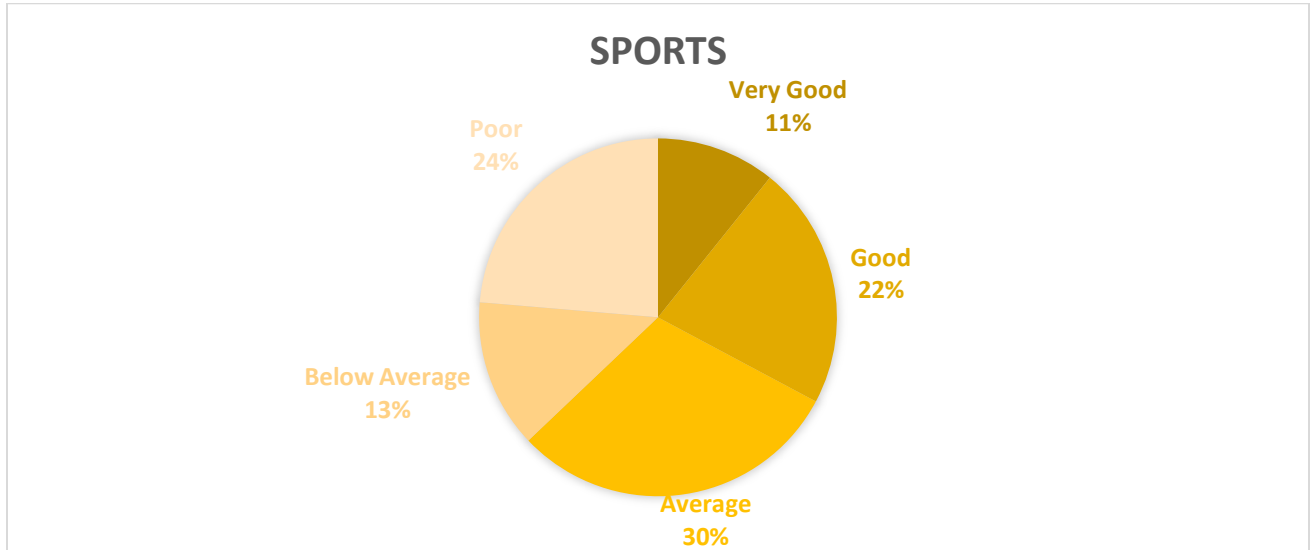
iii.) Sports

Fig 2.3

Sports facilities are majorly criticized and students have recommended that the fields should be cleaned and well maintained so that they have enough space for sports and extra-curricular activities.
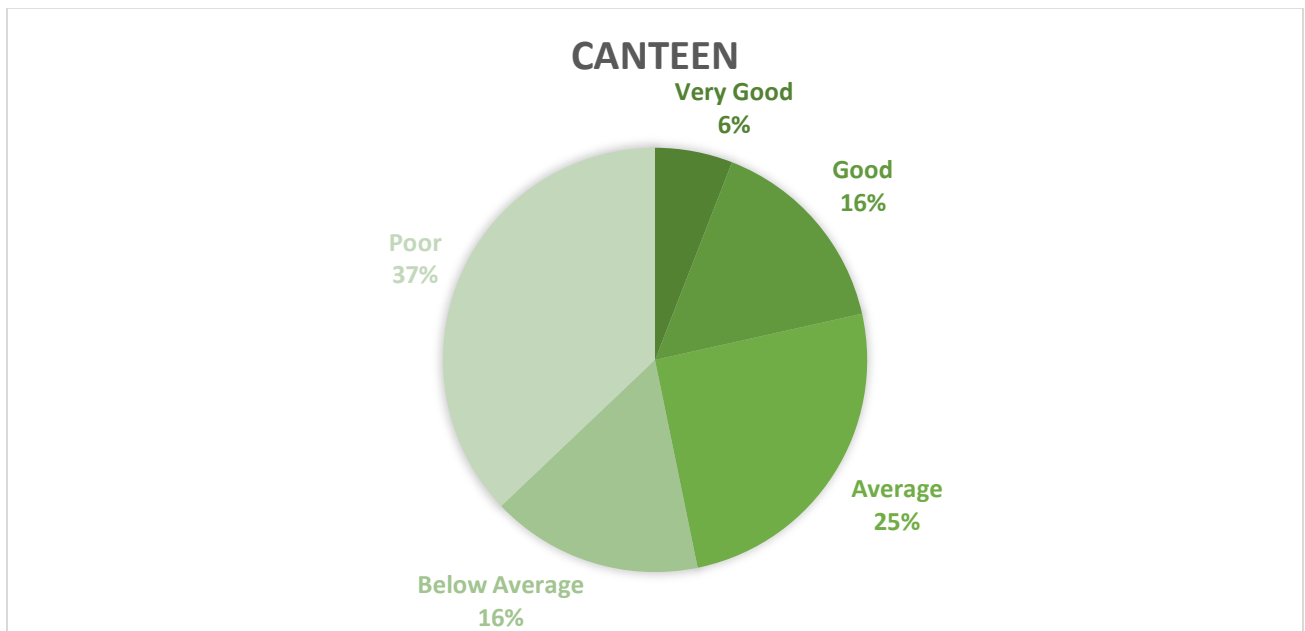
iv.) Canteen

Fig 2.4

Majority of the students are dissatisfied with the current canteen facilities.

v.)   Students Common room

STUDENT'S COMMON ROOM

Very Good 7%
Good 15%
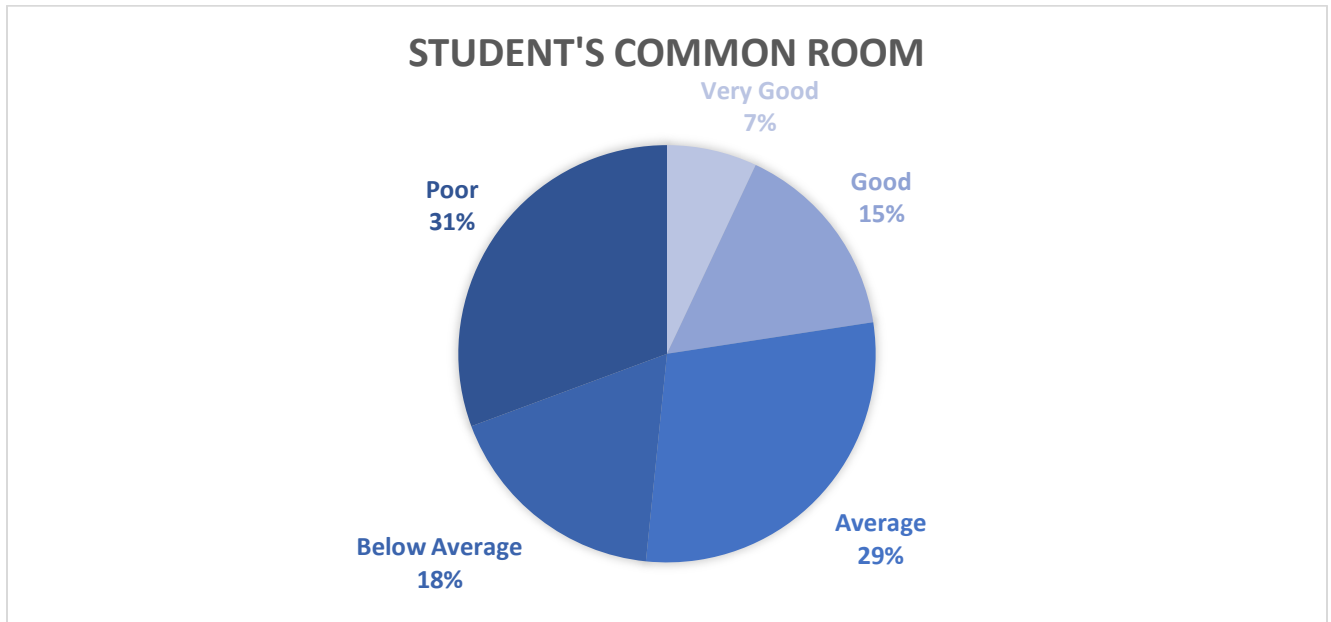Average 29%
Below Average 18%
Poor 31%

Fig 2.5

Students' common rooms have been highly criticized and students are really unhappy with the bathrooms. There are complaints of unhygienic and unsanitary bathroom condition.

vi.)   Drinking water

DRINKING WATER

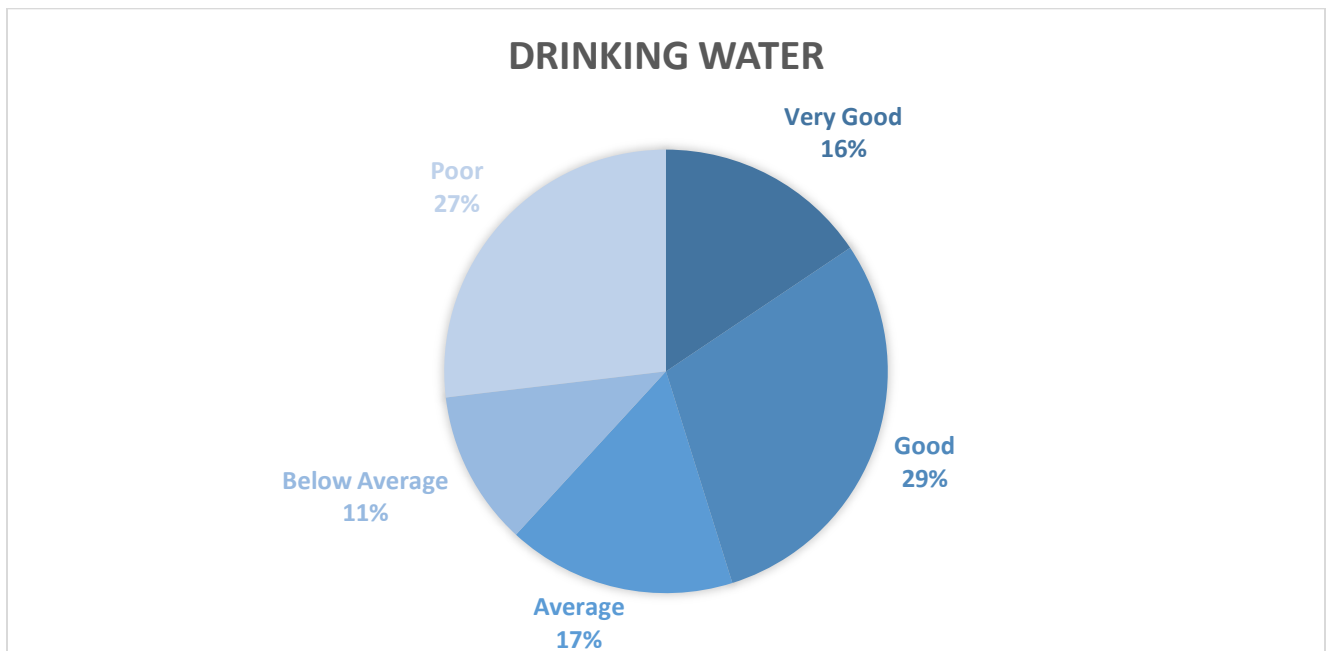Very Good 16%
Good 29%
Average 17%
Below Average 11%
Poor 27%

Fig 2.6

On an average, students are satisfied with the drinking water facility provided by the college. However, there have recommendation for more installation of water cooler.

EXISTING LIBRARY SERVICES

Poor
4%

Below Average
9%

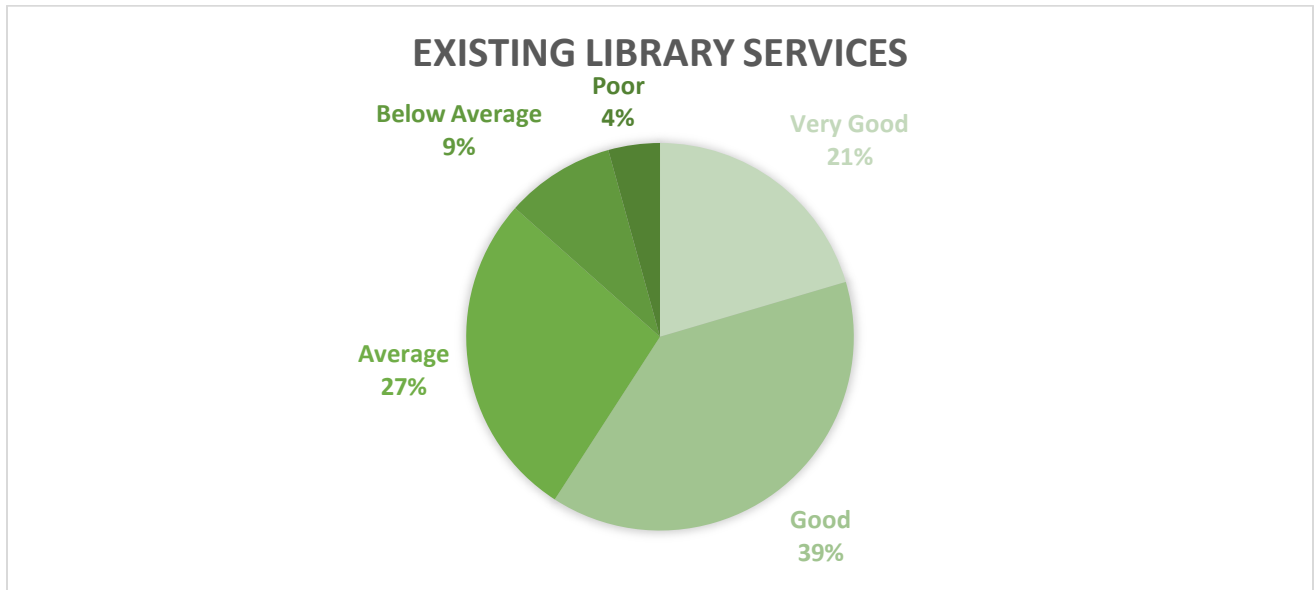Very Good
21%

Average
27%

Good
39%

Fig 2.7

The above figure shows that the majority of the students are satisfied with the existing library services.

Section 3: Curriculum

There were a few questions being asked to the students regarding the current curriculum of the college. A total of 173 feedbacks were reviewed and below are the insights collected:

i.)   Is the current CBCS interdisciplinary approach useful?

Is the current CBCS interdisciplinary approach useful?

29%

3%

68%

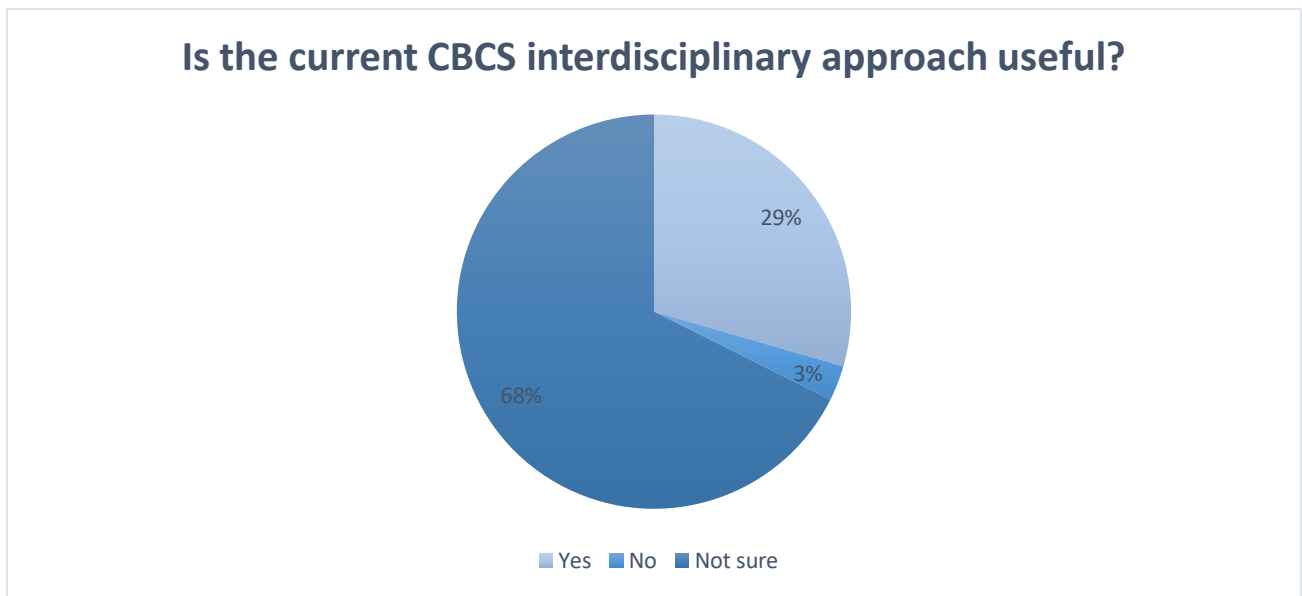☐ Yes   ☐ No   ☐ Not sure
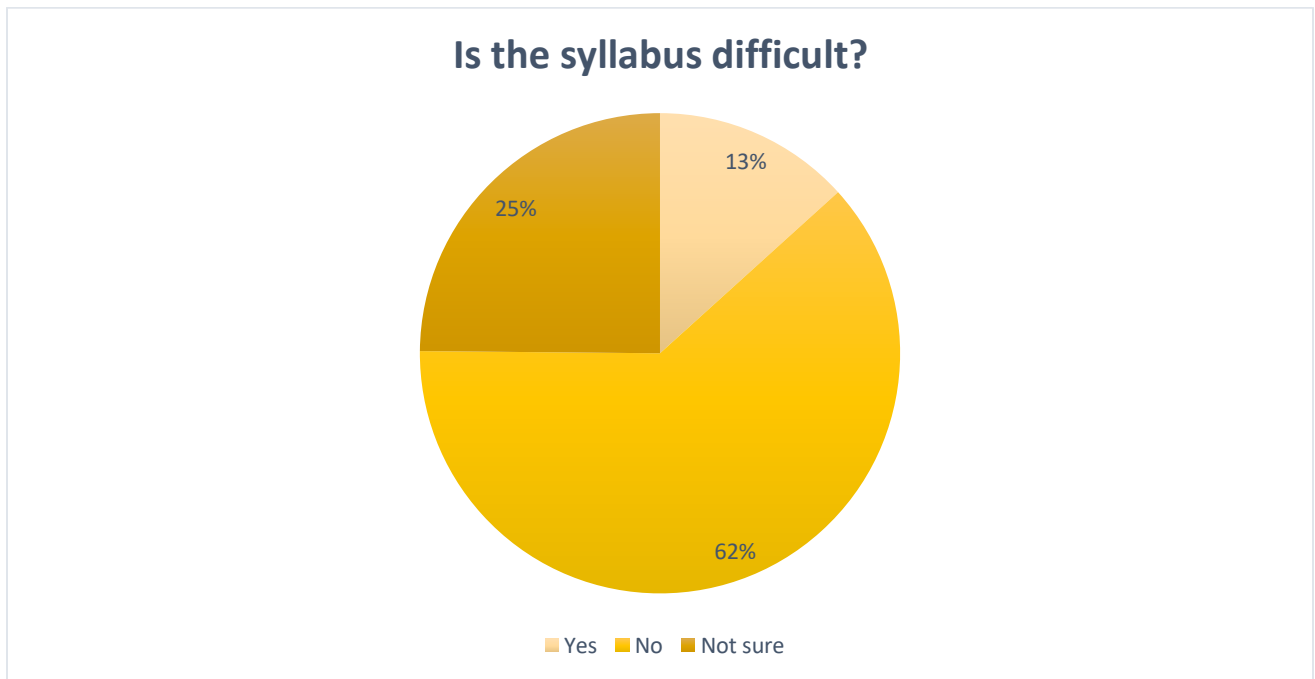
Fig 3.1

ii.)　　Is the syllabus difficult?

Fig 3.2

iii.)　　Does the course content need modification?
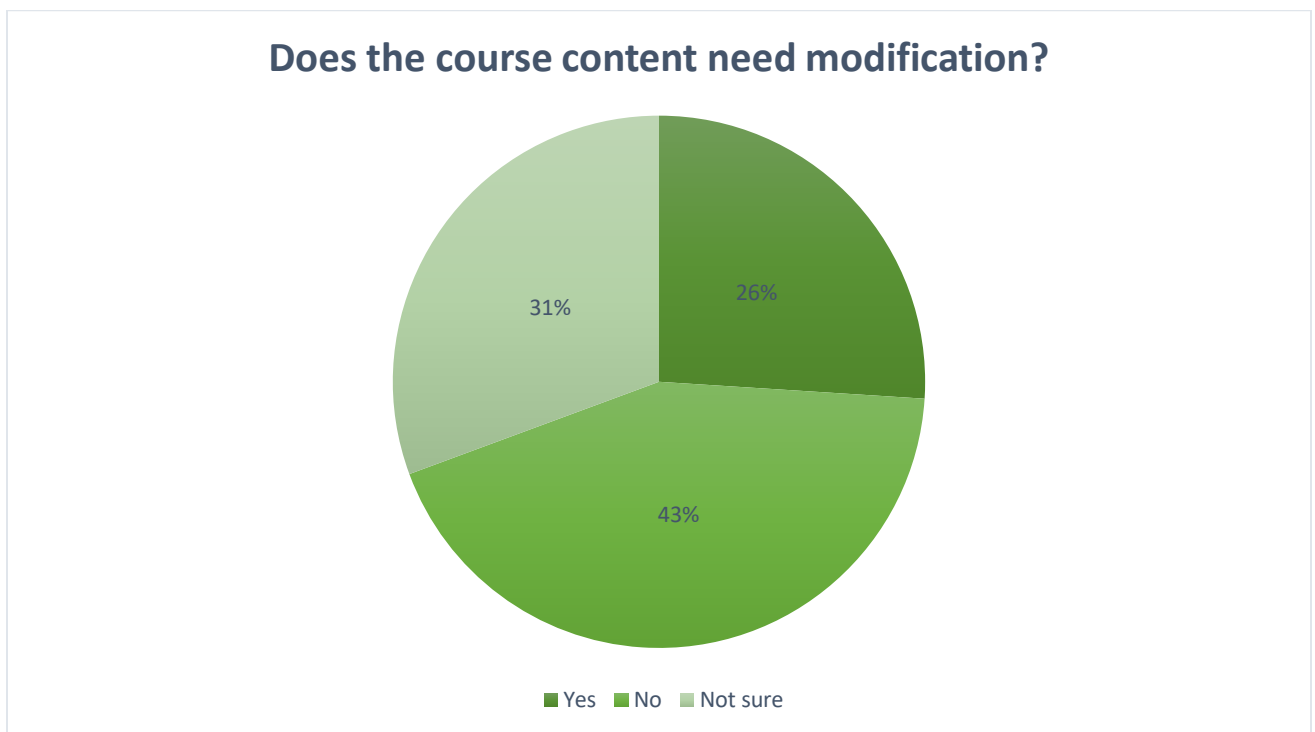
Fig 3.3

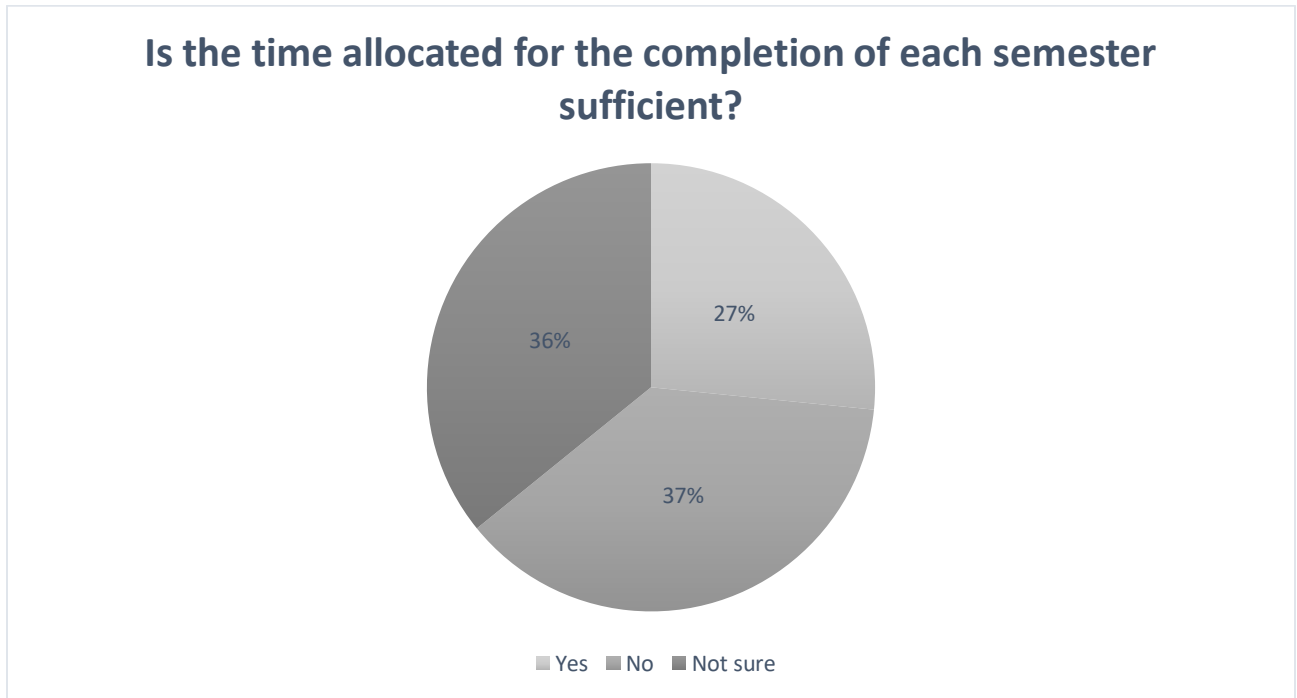iv.) Is the time allocated for the completion of each semester sufficient?

Is the time allocated for the completion of each semester sufficient?

27%

36%

37%

Yes No Not sure

Fig 3.4

v.) Is the course structure helpful for future establishment?

Is the course structure helpful for future establishment?

25%

5%

70%

Yes No Not sure
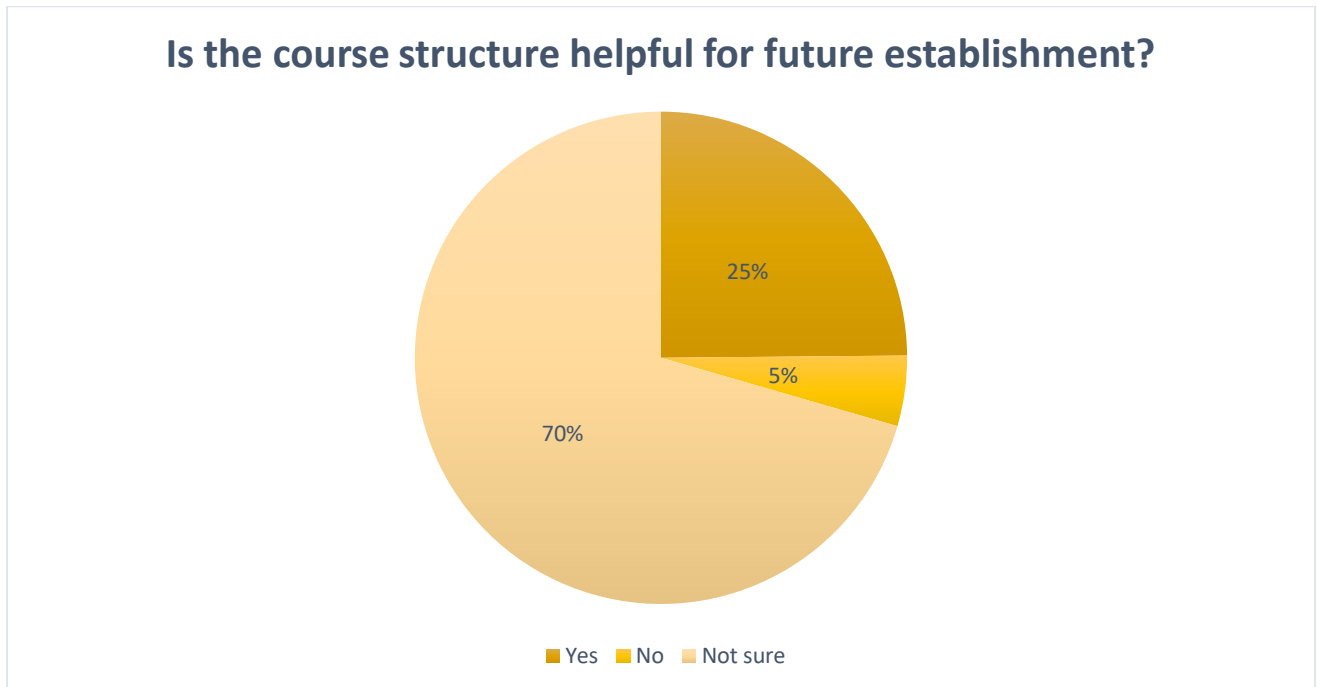
Fig 3.5

vi.) Is the tools/equipment/supplies listed for practical components of the syllabus satisfactory?

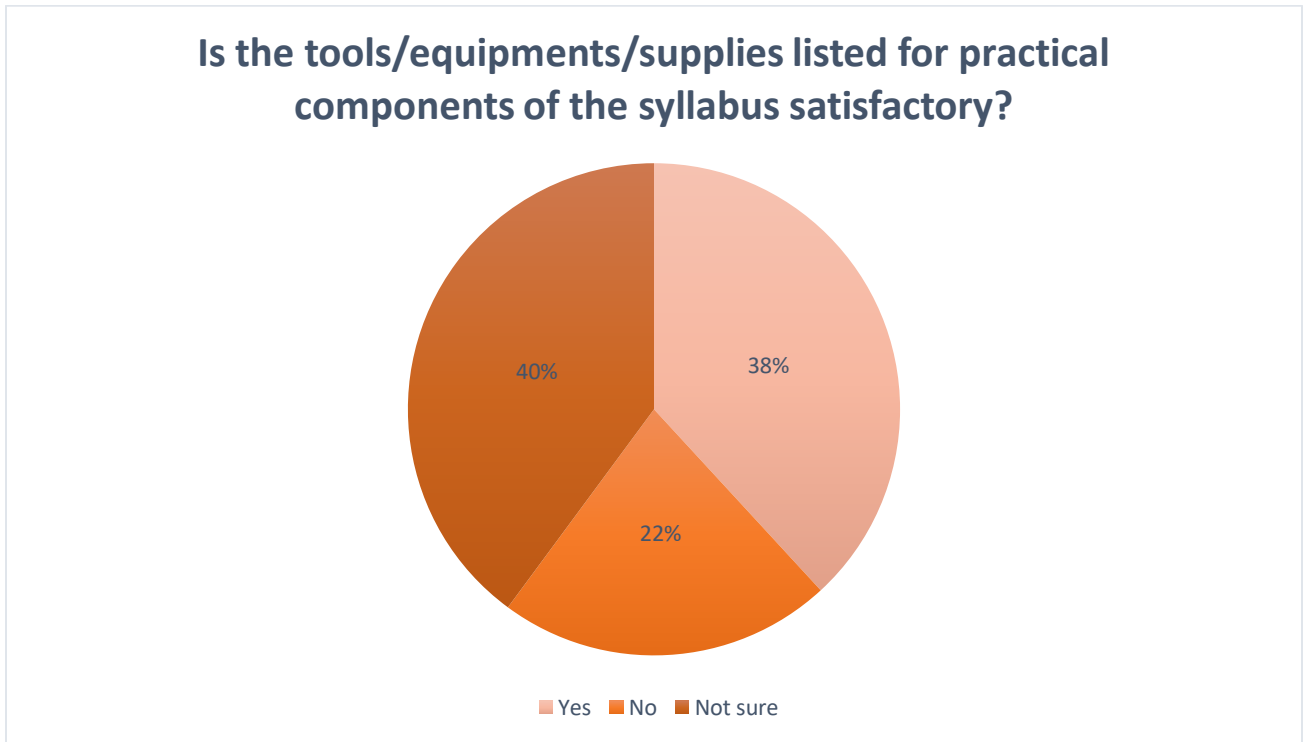**Is the tools/equipments/supplies listed for practical components of the syllabus satisfactory?**

40% 38%

22%

■ Yes ■ No ■ Not sure

Fig 3.6

vii.) Are projects/field surveys/assignments essential for your subject?

Are projects/field surveys/assignments essential for your subject?

15%

6%

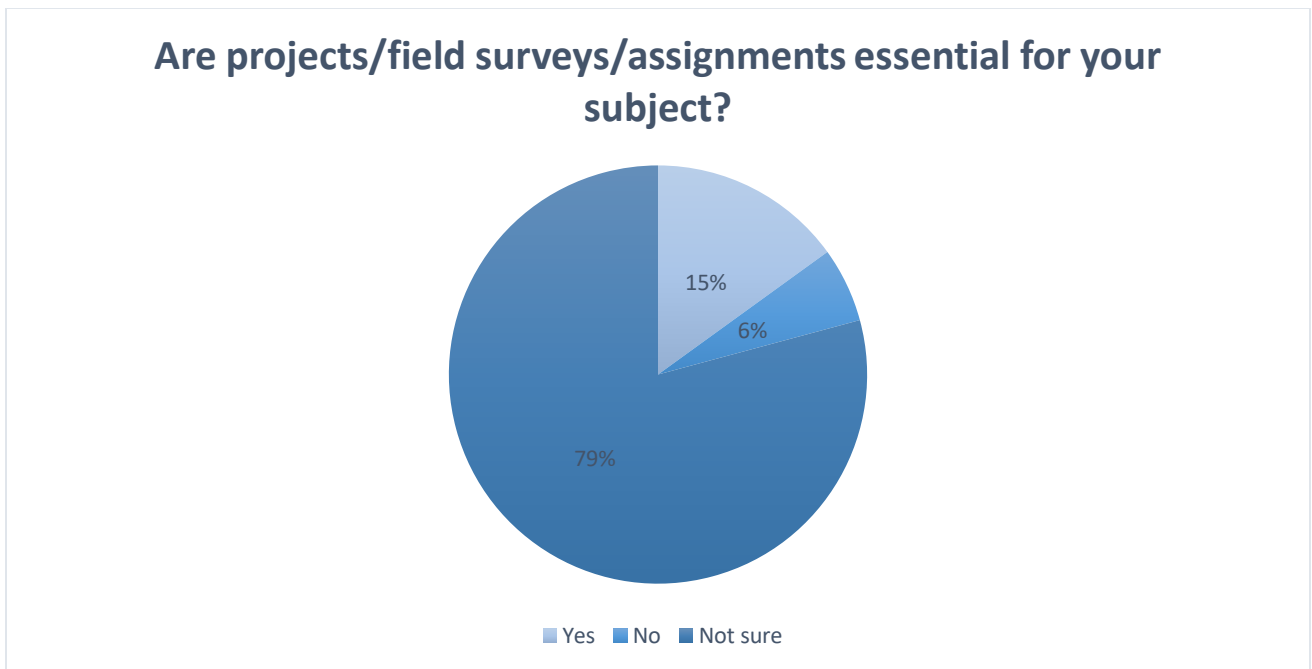79%

■ Yes ■ No ■ Not sure

Fig 3.7

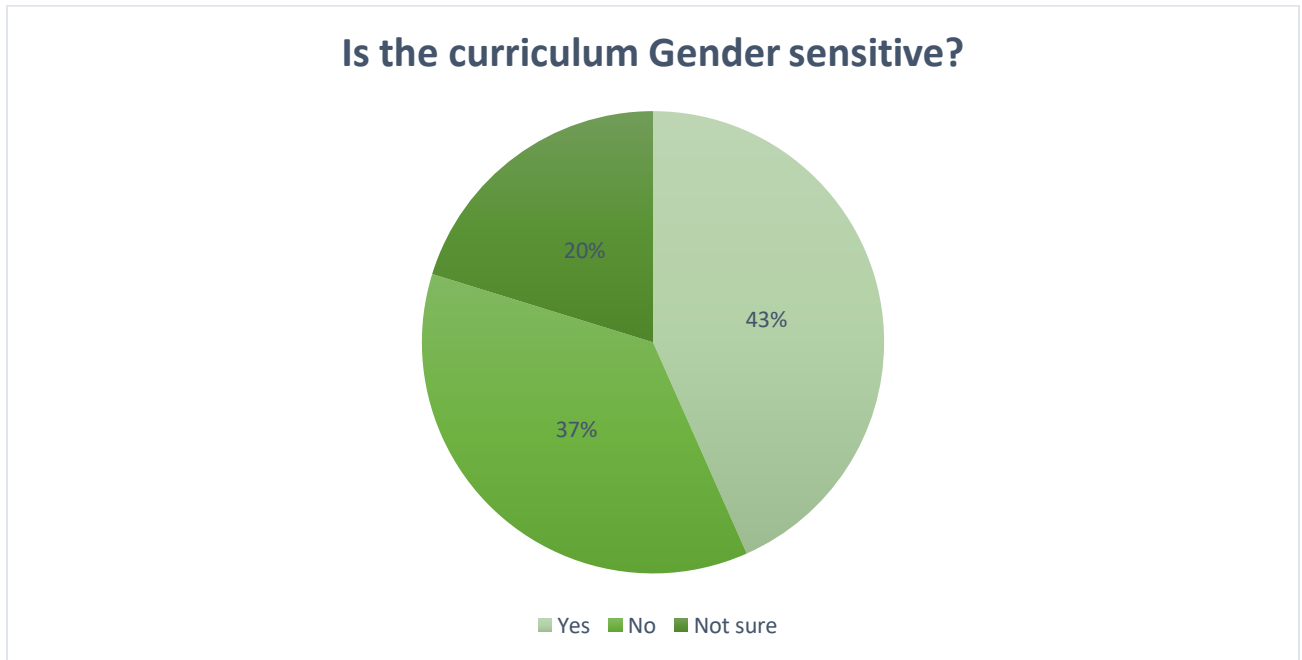viii.)   Is the curriculum Gender sensitive?

Fig 3.8

Section 4: Extra-curricular activities

A total of 166 samples were taken into consideration for this particular section. The insights are as follows:
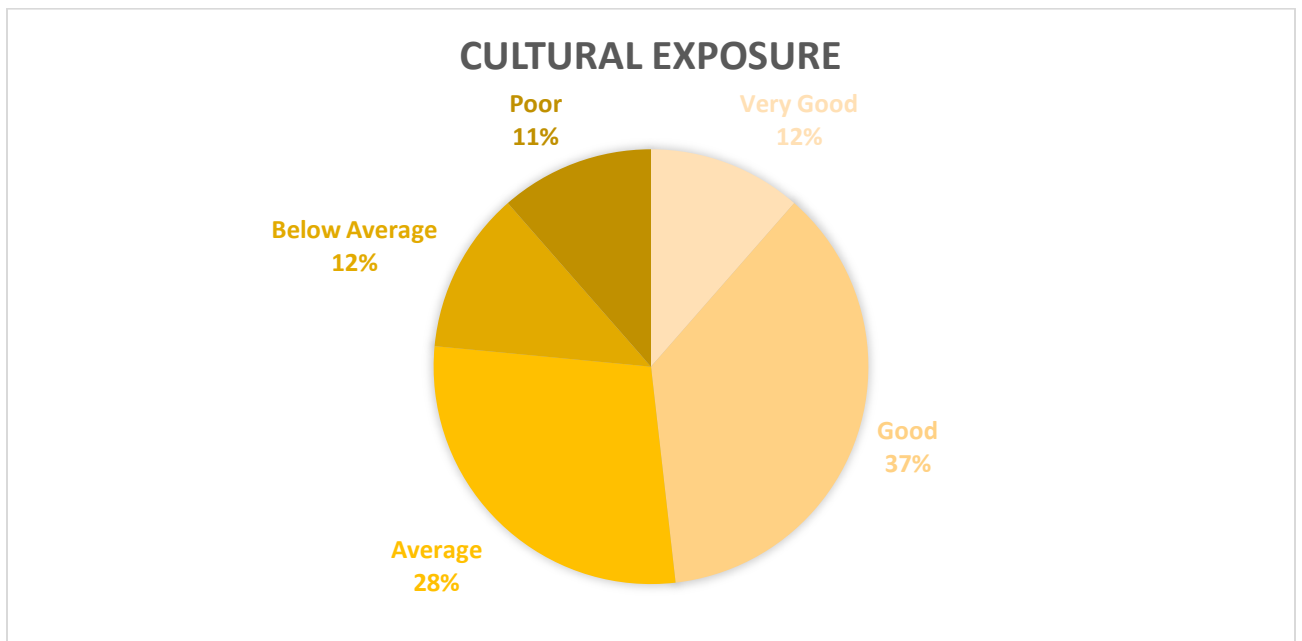
i.)   Cultural Exposure

Fig 4.1

On an average, students are satisfied with the current college cultural exposure. Inclusion of sports week has been suggested by few students.

ii.)   Exposure in debate, quiz and other literary activities

EXPOSURE IN DEBATE,QUIZ AND OTHER LITERARY ACTIVITIES

Poor
17%

Very Good
12%

Below Average
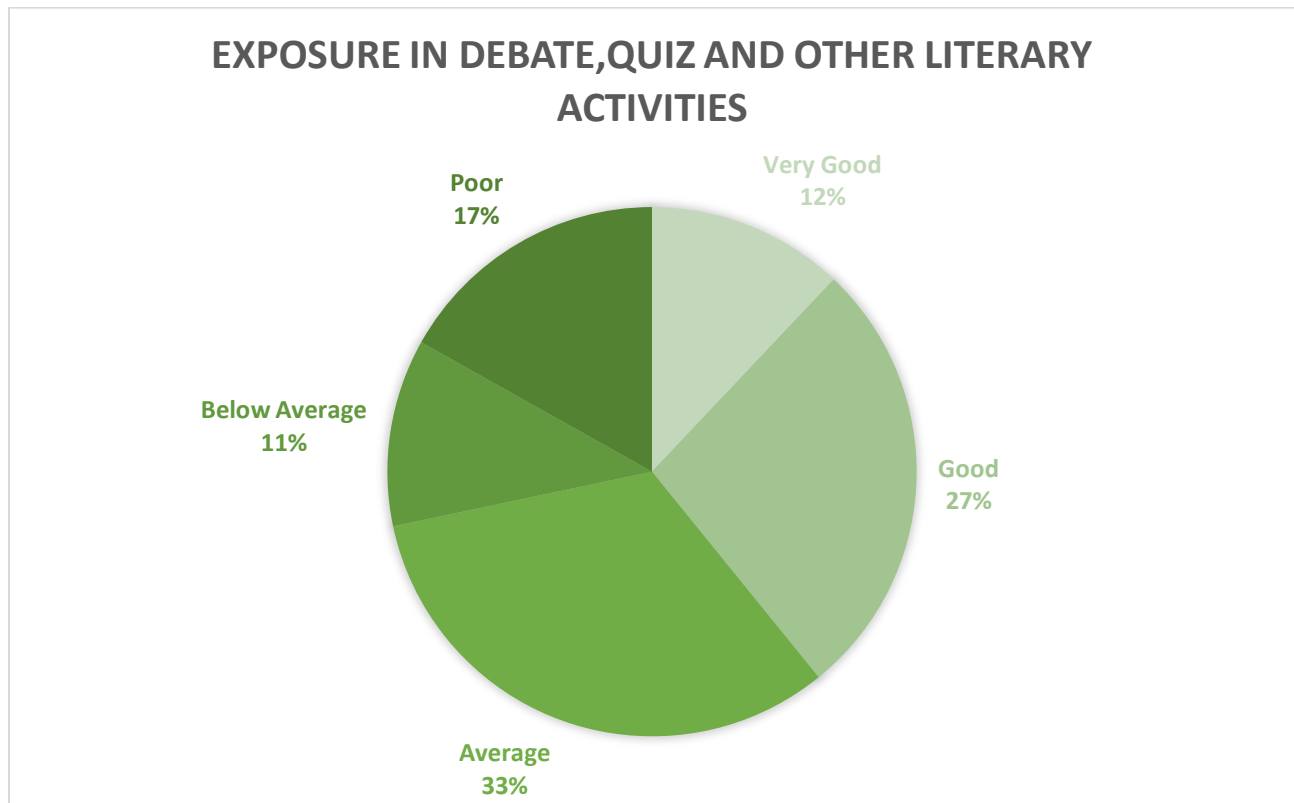**11%**

Good
27%

Average
33%

Fig 4.2

Most of the students have recommended to organize more seminars, debates and workshops, which will help them start a career after the Degree.

Suggestions and Recommendations

While most of the students have appreciated how the college faculty have been very helpful and how they are content and satisfied with the overall experience, here are some recommendations to be considered for improvement of the college campus.

i.) Free internet should be provided inside the campus.

ii.) Students expect better toilet facilities with considerable hygiene standard.

iii.) The college website needs improvement as students often face payment failures.

iv.) Students expect more extra-curricular activities to take place, like debates, seminars, workshops on how to crack a job etc.

v.) Computer lab should be inspected as there have been complaints of computers not functioning properly.

vi.) Students want a proper canteen with availability of hygienic food.

vii.) College needs improvement in the infrastructure with increased number of classroom benches, fans etc. Also, there have been complaints of the classrooms being dirty.

viii.) CCTV cameras should be installed in particular areas.

ix.) Overall cleanliness of the college and maintenance of the college field.

Submitted by Feedback Analysis Committee

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