

R G BARUAH COLLEGE

Guwahati, Assam



***Parents Feedback
Report 2022-2023***

Introduction

This report is focused on the feedback received from the parents of students currently studying at Radha Govinda Baruah College, Fatasil Ambari, Guwahati. It is produced by the Internal Quality Assurance Cell (IQAC) who has continuously been working on improving quality and betterment of student learning experiences.

In order to examine the lag areas of the college and the scope for further improvement, an offline feedback form was created and sent to the parents. Further, the data was collected from the college students and was analyzed using various statistical tools like percentages, Pie charts etc. The following data collected is specifically for the academic year 2022-2023.

The observations and findings of this report is divided into 6 questions as given below, followed by comments from the parents.

Analysis and Findings

A total of 294 samples were collected and here are the insights gathered from the data:

1. Have you visited the college after your child's admission?

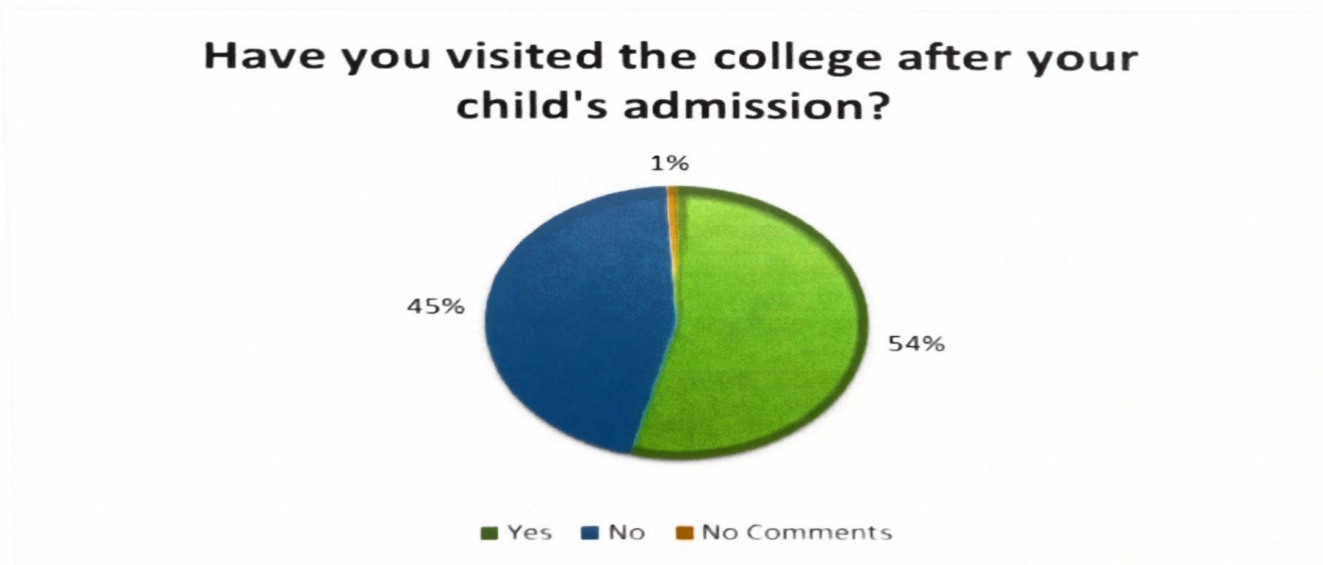


Fig. 1

Fig 1 shows that 54% of the parents have visited the college premise at least once after their child's admission into the college, while 45% of the parents have not.

2. For discussing about your child's academic matter, have you been invited from the college authority?

For discussing about your child's academic matter, have you been invited from the college authority?

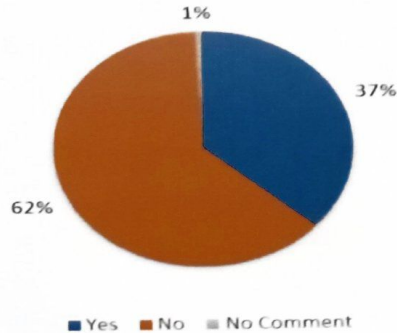


Fig. 2

From the above figure, it can be concluded that the majority of the parents have been invited for a Parent-Teachers Meet.

3. Are you in contact with your child's concerned teachers/department?

Are you in contact with your child's concerned teachers/department?

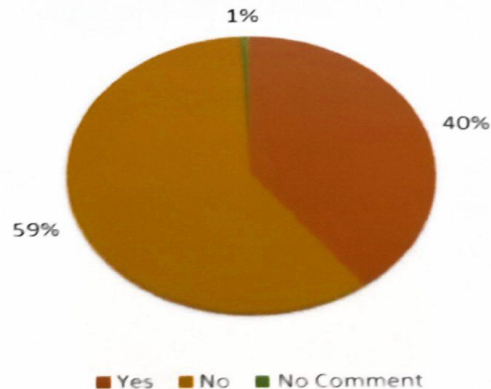


Fig. 3

It can be depicted from the above figure that 40% of the parents are not in contact with the students' teachers or the Department under which their children are studying. However, 59% of the parents make it a point to be in touch with their wards' teachers.

4. **On the basis of information found from your child, are you satisfied with the facilities provided by the College authority to the students?**

On the basis of information found from your child, are you satisfied with the facilities provided by the College authority to the students?

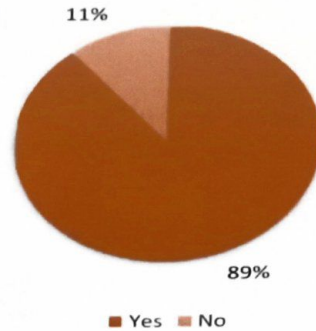


Fig. 4

Majority of the parents are satisfied with the facilities provided by the College authority. While 11% of the parents complain about unsatisfactory infrastructure and unhygienic condition of the college washrooms, along with poor drinking water facilities.

5. **Have you heard any complain against college authority or any Teacher/employee from your ward?**

Have you heard any complain against college authority or any Teacher/employee from your ward?

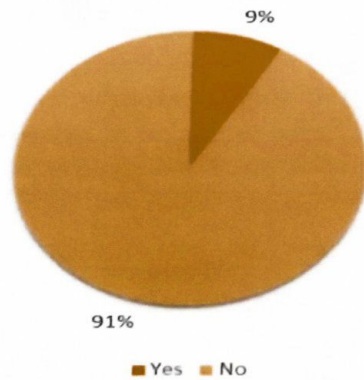


Fig. 5

The above figure shows that 91% of the respondents did not get any complaints from their wards regarding the college authority or any teachers.

6. **Have you found the college office conducive to access any information related admission, examination, scholarship or class etc.?**

Have you found the college office conducive to access any information related admission, examination, scholarship or class etc.?

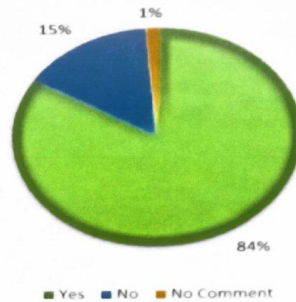


Fig. 6

84% of the parents have found the college authority helpful in terms of information related to admission, examination, scholarships or any other college related queries.

Comments and Suggestions

This section consists of comments, both positive and negative, and suggestions regarding the overall college experience of the students from the parents' point of view.

1. The teachers of the college have been well appreciated in providing quality education to their children. Special emphasis has been put on the Hindi, Education, History, Commerce and Bengali Departments of the college. Parents are also satisfied with the college authority in providing necessary information.
 2. The college has been majorly criticised regarding unhygienic washrooms, common rooms (both boys and girls), poor drinking water facilities, dirty classrooms and canteen facilities. There is a need for better infrastructure and maintenance of cleanliness inside the college premises.
 3. The parents are also dissatisfied with the number of Parents-Teachers Meet conducted by the college. It is recommended to organise more.
 4. The overall atmosphere of the college has been said to be positive and healthy.
 5. Enhancement of library facilities has also been recommended with a need for more academic books and materials.
 6. There have been complaints about punctuality of few teachers. The students expect the teachers to be on time for the classes.
 7. Both parents and students have highly praised the mentor mechanism of the college with comments mainly supporting the caring nature of the teachers and the knowledge imparted not only through education but also life skills.
-